

Vodafone PC Backup Pro

User guide

power to you



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1. The PC Backup Pro Client

The client software is the software that resides on user machines and allows them to configure their backups, restore files, and track their backup histories.

Downloading the Vodafone PC Backup Client

The Download Vodafone PC Backup Client window allows you to download the latest version of Vodafone PC Backup, as well as older versions. It also includes the MD5 string, the date the client was generated and the release notes.

1. Click **Download Vodafone PC Backup Client**.
2. Click the link for the client you want to download.
3. Save the file to your hard drive and launch it when you are ready to install it.

Mobile Rules

Mobile rules allow you to control when the client can perform backups and restores based upon the type of network the computer is connected to and the speed of the network. When a mobile rule is created, it displays in a list of mobile rules that have been previously created.

Mobile rules can be locked. When a mobile rule is locked, it prevents users from being able to change the mobile rule. When the mobile rule is unlocked, it allows the users to change the mobile rule. In addition, a mobile rule can be cascaded. When a mobile rule is cascaded, it means that the sub-partners of the parent partner will have the same rules that the parent partner has created.

The screenshot shows the 'Mobile Rules' configuration window. At the top, there are tabs for 'Preferences', 'Scheduling', 'Bandwidth Throttling', 'Windows Backup Sets', and 'Mac Backup Sets'. Below these are 'User Groups' and 'Mobile Rules' tabs. The 'Mobile Rules' tab is active, showing a 'Setting' section with 'Setting' and 'Cascade' checkboxes checked, and a note 'Make rules tab visible in client [more](#)'. A 'Create new Mobile Rule' link is also present. Below this is the 'Locked Mobile Rules' section, which states 'These mobile rules cannot be changed by the end users.' and contains a table with three rows: 'Roaming', 'Slow Networks', and 'Fast Networks'. The 'Fast Networks' rule is selected. Below the table is a note: 'The order above determines which rules are observed first in the clients.' The 'Unlocked Mobile Rules' section states 'These mobile rules can be changed by the end users.' and 'There are no unlocked mobile rules configured. The order above determines which rules are observed first in the clients.'

Cascade	Name	Networks	Backups Allowed	Restores Allowed	Reorder
<input checked="" type="checkbox"/>	Roaming	Roaming, Slow, Fast	None	Not Allowed	↑ ↓
<input checked="" type="checkbox"/>	Slow Networks	Home, Slow	Manual	Allowed	↑ ↓
<input checked="" type="checkbox"/>	Fast Networks	Home, Fast	Manual & Automatic	Allowed	↑ ↓

Figure 6: Mobile Rules

Creating/Modifying a Mobile Rule

To create or modify a mobile rule:

1. To create a mobile rule, click **Create a New Mobile Rule** or to modify a mobile rule click the name of the mobile rule to modify.
2. Under **Name**, type the name of the mobile rule in the appropriate language text box.
3. Under **Locking**, select the locking mechanism:

Option	Description
Lock	Prevents end-users from changing this setting in the client.
Cascade	Forces the rule to apply to sub-partners, admins, and end-users of the parent partner.

If you do not select any of the options, then the end-users can change the settings for this rule.

4. Under **Network Type**, select one or more of the following network types:

Option	Description
Home Network	Applies the rule when users are connected to their home network.
Roaming Network	Applies the rule when users are connected to a roaming network. Roaming networks typically incur additional charges compared to a home network.

5. Under **Network Speed**, select one or more of the following network speeds:

Option	Description
Slower Connection:	Applies the rule for slower connection speeds, such as GPRS and Edge.
Faster Connection:	Applies the rule for faster connection speeds, such as G3 and HSDPA.

6. Under **Backup**, select the following options:

Option	Description
Allow backups to run	You can select the following options for allowing backups: <ul style="list-style-type: none">• None• Manual• Automatic• Manual & Automatic
Option	Description
Backup Size	Select this option to prevent backups from occurring when the backup is larger than the specified size in Megabytes.
Notification for Manual Backups	Select this option to have the client display a warning message before a manual backup is started.

7. Under Restore, select the following options:

Option	Description
Allow Restores	Allows the users to perform a restore on a mobile network.
Restore Size	Select this option to prevent restores from occurring when the restore is larger than the specified size in Megabytes.
Notify before starting a restore	Select this option to have the client display a warning message before a restore is started.

- Click **Done** to save the changes and return to the mobile network rules for the client configuration.
- Click **Save Changes** to save and close the client configuration.

Slower Network Rule

The following example would prevent end-users from performing backups and restores when they are roaming, connected to a slower network (GPRS and Edge) and they are backing up or restoring more than 10 Megabytes.

Preferences | Scheduling | Bandwidth Throttling | Windows Backup Sets | Mac Backup Sets | User Groups | Mobile Rules

Edit Mobile Rule [Delete Mobile Rule](#)

Name
English

Locking
 Lock this mobile rule so that end-users cannot change it.
 Cascade this mobile rule to the sub-partners, admins and end-users.

Network Type
 Apply this rule when connecting to a **Home Network**.
 Apply this rule when connecting to a **Roaming Network**.

Network Speed
 Apply this rule when on a slower connection (GPRS/Edge).
 Apply this rule when on a faster connection (3G/HSDPA).

Backup
Allow Backups to Run:
 Do not perform a backup when data is larger than: MB
 Notify before starting a manual backup.

Restore
 Allow restores.
 Do not perform a restore when data is larger than: MB
 Notify before starting a restore.

[Done](#) | [Cancel](#)

Figure 7: Mobile Network Rules

Deleting a Mobile Rule

1. Click **Client Configuration**.
2. Click the name of the client configuration that contains the mobile rule you want to delete.
3. Click the name of the mobile rule you want to delete.
4. Click **Delete Mobile Rule**, then click **OK** to confirm the deletion.

Displaying the Mobile Rules Tab

You can select to display the **Mobile Rules** tab in the client from the **Mobile Rules** tab. You can also select to have the setting cascade to sub-partners as well.

To set the **Mobile Rules** tab display options:

1. Click the **Mobile Rules** tab.
2. Select **Setting** to have the Mobile Rules tab display in the client.
3. Select **Cascade** to have the rule cascade to sub-partners.
4. Once you have finished configuring the rest of your mobile rules, click **Save Changes**.

2. Restoring Files

This chapter contains the following information to help you manage the restoration of files:

Topics:

- About Restores
- Restoring Files
- Downloading Restored Files
- Decrypting Restored Files Using Your Own Private Key
- List Restores

About Restores

Vodafone PC Backup's backup service keeps a 30-day rolling history of every file that is backed up.

Although users can restore files from their individual clients, if you need to restore files for them (in the case of computer failure, loss, etc.), you can replace their lost files with Vodafone PC Backup restored files.

Note: You cannot perform a restore when the machine is in the process of backing up.
For more information about restoring files, see **Restoring Files** on page 7.

Restoring Files

1. Click **Restore Files** in the left-hand navigation.
2. Click the name of the machine from which you want to restore files.
3. Click **Restore Files** in the upper right corner.
4. Click **Restore Files** in the upper right corner.

The Web Restore window appears.

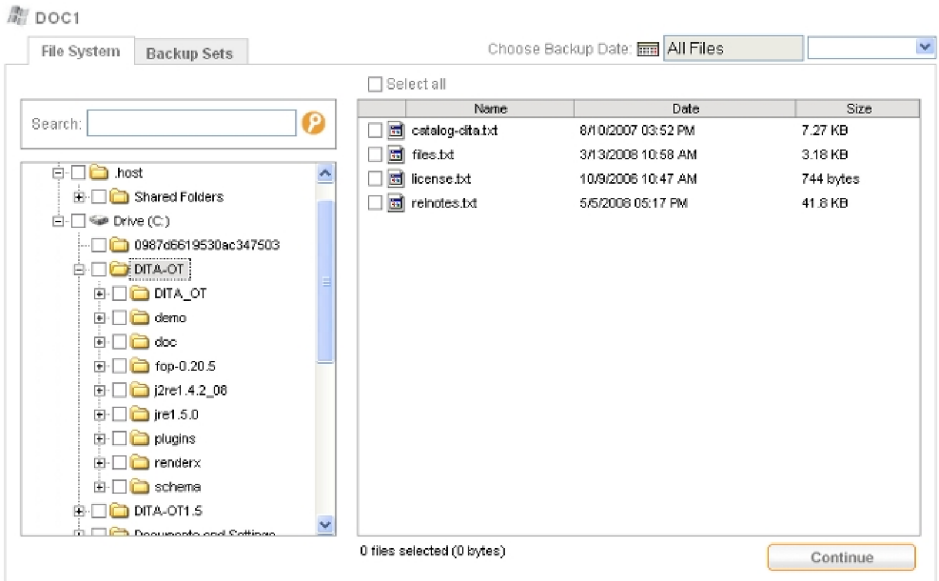


Figure 10: Files to Restore

5. In the drop-down menus, select the date and time that correspond to the backup you want to restore.
6. Select the backup set you want to restore.
7. (Conditional) Select or deselect individual files, if necessary.
 - To select all the files, click the checked check box above the top of the file list.
 - To deselect all the files, click the empty check box above the top of the file list.
8. Click **Continue** to start the restoration process.
9. Select **Web Restore**.

After you click **Restore Files**, an email is sent to you letting you know that your restore is complete. Depending on how many files you have to restore, it may take a significant amount of time for you to receive the email. If you selected **Web Restore**, your email includes a link to use when retrieving your restored information. Your files will be available for download for 7 days.

For information on downloading the restored files, see **Downloading Restored Files** on page 9.

Restoring Files from the Web Using Backup Sets

When you restore files using backup sets, you can select files to restore according to the file type. For example, you could restore all word processing files at once.

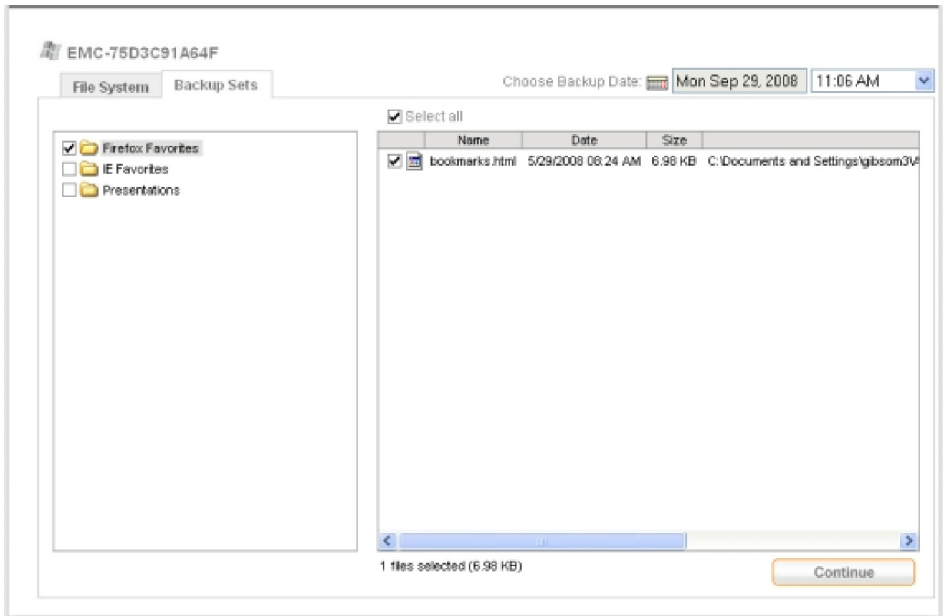


Figure 11: Selecting Backup Sets

1. Click the **Backup Sets** tab.
2. From the drop-down menus in the top-right corner, select the date and time that correspond to the backup you want to restore.
3. Select the backup set you want to restore.
To view the files in the backup set, click the folder's name.
4. (Conditional) Select or deselect individual files, if necessary.
To select or deselect all files in the list, use the **Select All** checkbox.
The number of files and size of all the files selected are displayed at the bottom of the page.
5. Click **Continue** to start the restoration process.

Depending on how many files you have to restore, it may take a significant amount of time for you to receive the email. If you selected **Web Restore**, your email includes a link to use when retrieving your restored information. Your files will be available for download for 7 days.

Downloading Restored Files

Before you download the restore request, it is suggested you use a download manager, such as the one included with Firefox to ensure the entire package downloads.

1. Log into your account by either going to <https://login.pcbakuppro.vodafone.nl/login/user> or clicking the link in the Web Restore notification email.

2. Under Web Restores, click **Download**.
3. Save the file.
4. Extract your files.
5. Copy your files to the desired location.

Note: If you selected to use your own encryption key, the files are encrypted. If this is the case, it is not recommended that you open the file. You must decrypt the files before you can view your files. See **Decrypting Restored Files Using Your Own Private Key** on page 10 for information on how to decrypt your data. If you used Vodafone encryption, it is safe to open your files.

Decrypting Restored Files Using Your Own Private Key

If you opted to use your own private key during registration, you must either have the saved key file from when you installed the program or remember the password you used.

To decrypt files:

1. Click the **Download** button under Mozy Decrypt to download the crypto utility.
2. Log in at <https://login.pcbakuppro.vodafone.nl/login/user>
3. Click the name of the computer whose files you restored.
4. Click the **Crypto Utility** link to download the crypto utility.
5. Save the file to a location you will remember later (such as your Desktop).
6. Right-click on the Crypto Utility file, then click **Run as administrator** to run the program.



Figure 12: Crypto Utility

7. Select from one of the following key options, then click **OK**.

Option	Description
Enter Key	Enter the password phrase you used to create your personal key.
Import Key	Specify the location of the key you saved locally during the installation.

8. In the **Source Folder**, specify the folder where you saved your downloaded files.

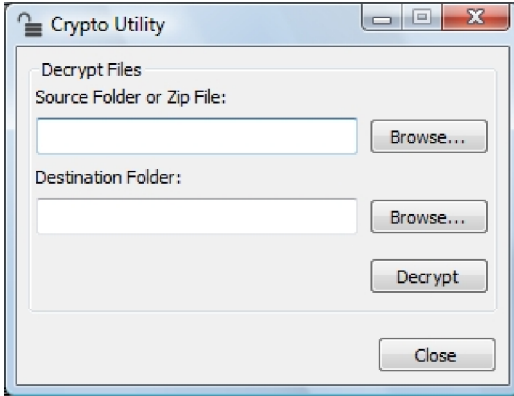


Figure 13: File Locations

9. Specify the folder where you want to place the decrypted files in to the **Destination Folder** field. The **Source and Destination** folders cannot be in the same path.

10. Click **Decrypt** to decrypt the files.

The files are decrypted to the specified destination folder.

List Restores

The List Restores window allows an administrator to see all the pending and completed restore requests for the account. The following information is displayed:

- The date and time a restore was requested
- The user requesting the restore
- The date and time the restore finished
- The number of files in the restore

Additionally, you can filter the restore list to exclude completed restores or requests within a maximum number of days.

Listing Restore Requests

1. Click **List Restores**.

The List Restores window appears.

2. To shorten the list of restores, enter the number of days or hours you want to set as the limit in the **Maximum age** field, then click **Submit**.
3. To only see restores that have not completed, click **Exclude completed restores**.

In the results list, if you click the day or time of a restore, a Restore Details window appears with the details for that specific restore. If you click an individual machine's name, a drop-down box for that machine appears, displaying a list of all restores requested by that machine and their status.

3. Obtaining Technical Support

If you do not find answers to your questions here, please contact the Vodafone support desk at 1200 through the Vodafone network or via +31(0) +31 654 500 100 through all other networks