



INDEPENDENT ASSURANCE REPORT

To the Board of Vodafone Netherlands B.V.

Introduction

We have been engaged by Vodafone to provide assurance in relation to the Eco-rating for mobile devices. The management of Vodafone is responsible for determining the Eco-rating and for the calculation methodology used. Our responsibility is to issue an independent assurance report that provides limited assurance on Vodafone's application of the methodology used to calculate the Eco-rating for mobile devices.

Scope

Our assurance engagement was designed to provide limited assurance on whether the Eco-Rating for the mobile devices included in the attached product list, is calculated in accordance with the methodology as designed by Vodafone, published in December 2011. A list of the devices in scope is attached to this assurance report.

Criteria and assurance standard

There are no generally accepted standards for calculating the social and environmental impact of mobile devices. Vodafone developed its own methodology and criteria as described in the methodology document "Vodafone Eco-rating". We believe that these criteria are suitable in view of the purpose of our assurance engagement.

We conducted our engagement in accordance with the International Standard for Assurance Engagements (ISAE) 3000: Assurance Engagements other than Audits or Reviews of Historical Financial Information, issued by the International Auditing and Assurance Standards Board. Amongst others, this standard requires that the assurance team members possess the specific knowledge, skills and professional competencies needed to understand and review the information and that they comply with the requirements of the IFAC Code of Ethics for Professional Accountants to ensure their independence.



Work undertaken

We performed the following activities:

- Interviews with relevant personnel of Vodafone to gain understanding of the process, the methodology and its application;
- Reconciling the data received from the suppliers with the input data used for the calculation of the components (LCA, Green Design and Corporate Score) of the Eco-Rating for mobile devices.
- Reviewing whether the procedures and calculations applied for the Eco-rating are in accordance with the methodology as described in the methodology document “Vodafone Eco-rating”.

Conclusion

Based on our work, nothing came to our attention to indicate that for the mobile devices, included in the attached product list, the Eco-rating is not calculated in accordance with the methodology as described in the methodology document “Vodafone Eco-rating”.

Commentary

Without affecting the conclusions presented above, we would like to draw the readers’ attention to the following:

Vodafone is dependent on its suppliers to provide relevant product and company information as the basis for calculating the product Eco-rating. Some major suppliers did not provide such information and therefore not all mobile phones have received an Eco-rating. We encourage Vodafone to keep striving to include all suppliers in the Eco-Rating process as part of its wider supply chain responsibility.

Amstelveen, 23 January 2012

Drs. W.J. Bartels RA, partner,
on behalf of KPMG Sustainability,
part of KPMG Advisory N.V.

Attachment:

- Methodology document Vodafone Eco-Rating
- List of mobile devices in scope of Assurance



List of mobile devices in scope of assurance

HTC Cha Cha
HTC Desire S (Saga)
HTC Omega (Radar)
HTC Sensation
HTC Sensation XL (Runnymede Beats)
HTC Wildfire S (Marvel)
LG GS290 (Cookie 2)
LG P990 Optimus 2X
Motorola Defy+
Nokia 1616 (Jerry)
Nokia 1800 (Nancy)
Nokia 700 Zelma
Nokia C1 - 01 (Arthur)
Nokia C2 - 01 (Johnson)
Nokia C3 - 00 (Annie)
Nokia C3 - 01
Nokia C5 - 00
Nokia C5 - 03 (Desire)
Nokia C7 (Talent) / 701 (Hero)
RIM 8520 (Gemini)
RIM 9300 (Kepler)
RIM 9360 Curve (Apollo)
RIM 9780 Bold (Onyx Refresh R020)
RIM 9800 Torch (R003)
RIM 9810 Torch (Jennings)
RIM 9860 Torch (Monza)
RIM 9900 Bold (Dakota)
Samsung B5510 Galaxy Y Pro (TXT)



Samsung	E1190i
Samsung	S3350 Chat 335 (Trevi)
Samsung	S5360 Galaxy Y (Totoro)
Samsung	S5660 Gio
Samsung	S5830 Galaxy Ace (Cooper)
SonyEricsson	J10I Elm (Susan)
SonyEricsson	Xperia Arc (S) (Anzu) / (Ayame)
SonyEricsson	Xperia X10 Mini Pro (Mimmi)
SonyEricsson	Xperia PLAY (Zeus)
SonyEricsson	Xperia Ray (Urushi)